

## ASSERTIVENESS & SELF CONFIDENCE TRAINING

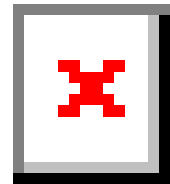
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Assertiveness and  
Self Confidence  
Training



**COURSE LENGTH: 1.0 DAYS**

Assertiveness and self-confidence are fundamental personal and interpersonal skills that can be learned in Kuala Lumpur, Malaysia. Being assertive and self-confident enables you to stand up for your personal rights and express your feelings, principles, interests and thoughts in comfortable, sincere and appropriate ways.



This Assertiveness and Self-Confidence training course delivered by PD Training empowers you to express yourself, in a clear and sensible way, in all of your interactions with other people; whether with family members, friends, colleagues, employers or clients. In this training course, you will gain knowledge on different techniques to communicate in a respectful and assertive approach, without appearing overly ambitious or aggressive. Individuals who have undergone this training reported that this course has changed their lives. Join an Assertiveness and Self-Confidence Training Course, or have a trainer come to your workplace anywhere in Malaysia and Kuala Lumpur.

This Assertiveness & Self-Confidence training course can be delivered at your premises by one of our expert local or international trainers or live online using our HIVE technology.

Click on the Group Training Quote button or Contact us today for a free quote!

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## ASSERTIVENESS & SELF CONFIDENCE TRAINING COURSE OUTLINE

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### FOREWORD

Assertiveness and Self Confidence are two behaviors that are crucial for success in life. If you don't feel worthy, and/or you don't know how to express your self-worth when communicating with others, life can be very unfulfilling.

In this Assertiveness and Self Confidence Training Course people learn how to become more willing and able to communicate, share their opinions and get more proactive in shaping their life and interactions with others.

Whether it is learning how to say 'I believe', telling yourself 'it's Ok to have a try' or getting better at saying 'No', this course will empower you and help you in many aspects of your life.

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### OUTCOMES

#### In this course you will:

- Understand what it means to be assertive and self-confident
  - Learn that it's okay to speak up and to stand up for what they believe
  - Gain techniques to confidently express opinions & needs
  - Learn to say 'no' without being rude or seeming disinterested
  - Recognize that you are important and that your opinions are valid and worthy of consideration
  - Learn to identify & eliminate negative thinking and self talk
  - Become a more effective communicator
  - Learn to set achievable goals in line with personal values
  - Discover how to "feel the part", "look the part", "sound the part" and "become the part"
  - Be able to recognize and deal with difficult behaviors in other people
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### MODULES

#### Lesson 1: Me, We – Making Your Mark

- Understanding Self-Confidence
- Understanding Me
- Understanding Others
- Reflection

#### Lesson 2: How We Behave – Thoughts And Responses

- The good, the bad and the ugly
- Doubt
- Realistic Concern and Doubt
- Projecting Self Confidence
- Reflection

#### Lesson 3: Communicating With Confidence

- What you say
- How you say it
- Listening

#### Lesson 4: Self Confidence – Building It And Rebuilding It

- Building on your Strengths
- Confidence Spoilers

- Reflection

- Building Confidence – four areas of focus
- Workplace Challenges to Self Confidence
- Reflection

### **Lesson 5: Mastering Assertiveness – When And How To Use It**

- Your Rights
- Getting over saying 'no'
- Ways of Saying No
- Being Assertive Towards your boss
- Reflection

### **Lesson 6: We're All Different – Asserting In A Global World**

- The cultural dimension of assertiveness and self-confidence
- Social Media and Self-Confidence
- Reflection

### **Lesson 7: Reflections**

- Create an Action Plan
- Accountability = Action

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## **WEB LINKS**

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- [View this course online](#)
- [In-house Training Instant Quote](#)