

## CRITICAL THINKING TRAINING

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Critical Thinking  
Training Course

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...r thought processes and make f  
...ctive. **Critical Thinking** - You'll  
...questions, challenge assumptio  
...thers' viewpoints with clarity. Bu  
...ome it's the only way to thir  
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**COURSE LENGTH: 2.0 DAYS**

Critical thinking involves a number of processes including identifying and evaluating specific situations, being aware of any contributing circumstances and the potential results of your actions or plans. To think critically, it is important to evaluate various perspectives (yours and others) to identify the resources available to you and evaluate the short and long-term effects of taking a particular action.

The PD Training Critical Thinking Training Course in Kuala Lumpur provides training in identifying support structures, perspectives and arguments and how to critically evaluate the advantages and the disadvantages of a proposed plan or an action, so that the right decisions can be made the first time. Learn the difference between left brain and right brain thinking, removing the emotions from decision making, evaluating both sides of an argument and critical questioning skills.

Click on the Group Training Quote button or Contact us today for a free quote!

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## CRITICAL THINKING TRAINING COURSE OUTLINE

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### FOREWORD

In this course by PD Training in Kuala Lumpur, you'll get hands-on experience with a wide range of practical tools (including the Watson-Glaser® Critical Thinking II Development Report) to help you make critical thinking an indispensable part of your skill set and management style. You'll learn things about yourself that you didn't know and make internal, personal discoveries that can literally change the way you think about and approach your life.

Instead of concentrating on far out theories, you'll be working with an expert instructor to get comfortable with a concrete set of tools. After practicing things like left brain and right brain thinking patterns, asking probing questions and analyzing potential outcomes, you'll be prepared to benefit from your new critical thinking skills immediately.

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### OUTCOMES

**After completing this course participants will be able to:**

- Explore real-world examples of why critical thinking is so important in business
- Learn to use critical thinking skills when making business decisions
- Choose the right techniques to recognize assumptions and draw conclusions
- Use the Watson-Glaser® Critical Thinking II Development Report
- Translate an abstract idea into something tangible
- Minimize the impact of job pressures on your thinking processes
- React with curiosity instead of emotion
- Get a roadmap for developing your critical thinking skills

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### MODULES

#### Lesson 1: Course Overview

- Introduction

#### Lesson 2: Introduction to Critical Thinking

- Benefits of critical thinking in the workplace
- Critical thinking as a management skill
- What are the characteristics of a critical thinker?
- Module Reflection

#### Lesson 3: Other Types of Thinking

- 5 Different thinking styles
- Module Reflection

#### Lesson 4: A Critical Thinker's Mindset

- Can you develop a critical thinker's mindset?
- Module Reflection

### Lesson 5: The Critical Thinking Process

- Step 1 - Identifying the problem
- Step 2 - Gather and evaluate your information
- Step 3 - Generate alternative solutions
- Step 4 - Select and implement a solution
- Step 5 - Evaluate your solution
- Reflection

### Lesson 6: Developing Critical Thinking Skills

- Asking questions
- Active listening
- Challenging assumptions
- Module Reflection

### Lesson 7: Creative Thinking Techniques

- Brainstorming
- Imagining the opposite
- Mind mapping
- De Bono's thinking hats
- Module Reflection

### Lesson 8: Root Cause Analysis Techniques

- Identifying the cause of a problem
- Ishikawa Diagram (Fishbone Diagram)
- 5 Whys technique
- SWOT analysis
- Module Reflection

### Lesson 9: Using Your REACH Profile to Support Critical Thinking

- Adapting your profile
- Module Reflection

### Lesson 10: Presenting Your Recommendations

- Seeking approval from decision makers and stakeholders
- Module Reflection

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## WEB LINKS

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- [View this course online](#)
- [In-house Training Instant Quote](#)