

## LEADERSHIP DEVELOPMENT TRAINING - MANAGING YOUR TEAM - ONLINE INSTRUCTOR-LED 3HOURS

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**COURSE LENGTH: 0.5 DAYS**

The PD Training Leadership Development Training course is a practical course provides participants with an impactful learning journey that develops insight and skills to develop as a leader, and teaches functional management skills that are core competencies needed by people in leadership roles.

In this dynamic, 1/2 day professional development program, you'll learn how to be an effective leader that is self-aware, builds trust, and can inspire a high performing team. You'll also learn management skills such as problem solving, decision making, giving feedback and performance management.

This is a practical class that is suitable for all audiences and provides people with the tools that they can apply on-the-job (and in other contexts) the very next day.

This is an instructor-led class that you can attend from home or your office.

The virtual classroom uses an advanced version of Zoom called 'Zoom for Webinars' that includes enhanced collaboration features such as One-click content sharing, real-time co-annotation (people can work together in activity files), and digital whiteboarding, and we use tools such as live polls, private group chats and participants can 'raise their hand' so you *virtually* have the same collaborative classroom based learning experience.

These courses are facilitated in English and are open to people from different industries across Australia, New Zealand, Singapore, Malaysia and Hong Kong - this is a short but powerful learning experience that gives you global collaboration opportunities.

**\*\*Please note, these classes run to a very tight schedule, please follow the invitation and join the class 10-minutes prior to commencement so you are ready to participate and don't miss a minute!**

**Be ready** - check your device is ready to go by using this test link.

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## LEADERSHIP DEVELOPMENT TRAINING - MANAGING YOUR TEAM - ONLINE INSTRUCTOR-LED 3HOURS COURSE OUTLINE

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### FOREWORD

The PD Training Leadership Development Training Program has been highly praised by our business clients as the essential skills required to be a talented leader are presented in a format that is both informative and empowering at the same time.

Through patience, persistence and hard work, anyone can become a highly effective leader. The responsibility is on you to implement the strategies taught in this course, and to identify and correct changes in certain behaviours which may be quite difficult. The skills required to be a great team player are not always the same skills required to effectively lead the team. This is why Executive Leadership Development is so highly sought after by most successful companies.

The primary role of a leader also requires a thorough understanding of the team's needs, aspirations and concerns, so it is important to have excellent listening and facilitation skills as well as highly developed abilities to coach and mentor others. This Leadership and Development Training Program will teach you that effective leadership starts with a thorough understanding of oneself, which then allows you to support and lead others towards stated organisational goals.

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### OUTCOMES

**In this course participants will learn how to:**

- Encourage Teamwork and boost performance
- Coach and Mentor your team to greatness
- Provide effective Feedback to inspire greater performance with engagement and buy-in
- Identify and apply strategies to manage underperforming members of the team

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### MODULES

#### **Lesson 1: Encouraging Teamwork**

- Lessons from Geese
- What the Leader Can Do
- Reflection

#### **Lesson 2: Coaching and Mentoring**

- Coaching
- Mentoring
- Introducing the G.R.O.W. Model
- Benefits of Setting Goals

- Setting SMART Goals
- Reflection

### Lesson 3: Feedback

- Four Key Areas
- Types of Feedback
- Feedback Delivery Tools
- Feedback Using the SBI model
- Seeking Feedback
- Reflection

### Lesson 4: Managing Performance

- Common Performance Issues
- How to Manage Underperformance
- Taking Initial Action
- Taking Formal Action
- Underperformance Meeting Plan
- Reflection

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## WEB LINKS

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- [View this course online](#)
- [In-house Training Instant Quote](#)