

## LEAN SIX SIGMA - EXECUTIVE BRIEFING

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**COURSE LENGTH: 1.0 DAYS**

As a company considers the merits of undertaking a Lean Six Sigma Initiative, it's important that Executives understand the capabilities, resource commitment and resultant performance improvement expectations.

In this Lean Six Sigma - Executive Briefing training course, top management learns how to identify and classify the critical issues that an organization faces when considering how to improve processes. This Lean Six Sigma - Executive Briefing training course employs lean techniques and tools, in combination with the statistical analysis of data to engender improvements, to highlight and direct senior managers to create organizational success.

Lean Six Sigma is a system that enables an organization to advance profitability through boosting productivity, customer satisfaction and improving quality.

This training course is available throughout Malaysia, including Kuala Lumpur.

This Lean Six Sigma - Executive Briefing training course can be delivered at your premises by one of our expert local or international trainers or live online using our HIVE technology.

Contact us today for a quote or enroll now into the next public course date.

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## LEAN SIX SIGMA - EXECUTIVE BRIEFING COURSE OUTLINE

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### FOREWORD

This course has been developed to create an awareness of the means of deploying and the impact of a Lean Six Sigma initiative as a Business Process Improvement program.

The goal of this training is to:

- Increase your understanding of Lean Six Sigma techniques as business process improvement methodologies.
- Assist you in assessing the impact such as a program may have for your company.
- To gain an understanding of the role you, as management, must undertake to achieve the greatest level of business success.

### Personal Results

After successfully completing this course you will have enhanced your knowledge of process functionality, analytical skills, problem solving skills and methods for increasing the efficiency, effectiveness and adaptability of the organization you manage.

Specific LSS learning outcomes:

- Obtain an understanding of a Lean Six Sigma program objectives
- Know and comprehend the impact the concepts can have on your business
- Become familiar with the terminology
- Comprehend daily work as a process-oriented activity
- Understand process inputs and outputs
- Understand process flow and know what determines value add vs. non-value add
- Understand how the processes you manage fit into the larger set of processes needed in delivering value to the customer
- Grasp the power of Process Mapping and characterization
- Recognize significant outputs and quantify their level of performance to requirements
- Identify inputs and their relationship to the significant outputs
- Link key processes to the strategic objectives of the company
- Establish control mechanisms and monitoring processes to sustain an existing process and improvements you make.
- Prepare to implement a Lean Six Sigma
- Determine the structure of such a program for your company
- Learn to identify “projects”, prioritize them and link them to corporate strategy

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## OUTCOMES

**During this course you will:**

- ▶ Obtain an understanding of a Lean Six Sigma program objectives
- ▶ Know and comprehend the impact the concepts can have on your business
- ▶ Become familiar with the terminology
- ▶ Comprehend daily work as a process-oriented activity
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## MODULES

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### Lesson 1: Opening

- ▶ Competition

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### Lesson 2: Process Management

- ▶ Definitions
- ▶ Process Ownership
- ▶ Cost of Poor Quality

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### Lesson 3: Lean Principles

- ▶ Seven Areas of Waste
- ▶ Value Stream Analysis
- ▶ 5S Principles
- ▶ Poka-Yoke Methods

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### Lesson 4: Six Sigma

- ▶ Define Phase
- ▶ Measure Phase
- ▶ Analyse Phase
- ▶ Improve Phase
- ▶ Control Phase

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### Lesson 5: Deployment Model

- ▶ Importing the Knowledge
- ▶ Lean Six Sigma Curriculum
- ▶ Lean Six Sigma Program Operations
- ▶ Communication & Recognition
- ▶ Glossary of Lean Six Sigma Terms

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## WEB LINKS

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- ▶ [View this course online](#)
  - ▶ [In-house Training Instant Quote](#)